



Mec-Fix Limited - Website Privacy Policy

Privacy Policy

Last updated: 19th July 2026

1. Introduction

Welcome to the privacy policy for Mec-Fix Limited ("we", "us", or "our").

We operate the website, <https://mec-fix.co.uk> (the "Service"). [1]

We respect your privacy and are committed to protecting your personal data. This privacy policy informs you about how we handle personal data when you visit our website or contact us, and explains your privacy rights under UK law. [1]

We are the "data controller" for any personal information you choose to provide to us.

2. How We Collect and Use Your Data

We do not use contact forms on this website. We only collect personal data when you voluntarily choose to contact us directly via email. [1, 2]

- **What we collect:**

Your email address, your name, and any information you choose to include in your message.

- **Why we use it:**

To respond to your enquiries, provide the information you requested, or handle business tasks.

- **Lawful basis:**

Under the UK General Data Protection Regulation (UK GDPR), our legal basis for processing this data is Legitimate Interests (it is necessary for our business to read and reply to incoming client emails).

3. Cookies and Tracking

We do not personally set or use any marketing, tracking, or advertising cookies on this website. [1]

Our website is hosted and managed using Freeola. Freeola may automatically deploy essential technical cookies or basic, privacy-friendly server logs (such as tracking visitor counts or browser types) to ensure the website loads securely and functions correctly. These underlying tools do not harvest your personal identity. You can set your browser to refuse all or some browser cookies if you prefer. [1, 2, 3, 4]



4. Data Sharing and Retention

- **Data Sharing:**

We will never sell, rent, or trade your personal data to third parties for marketing. Your email details are only accessed by us to process your enquiry.

- **Data Retention:**

We only keep your emails for as long as necessary to manage your enquiry or provide our services. If you do not become a customer, your emails are regularly deleted.

5. Your UK GDPR Rights

Under UK data protection laws, you have specific rights regarding your personal information. You have the right to: [1]

Ask us for a copy of the personal data we hold about you.

Ask us to correct or update any incorrect data.

Ask us to delete your email records from our system.

To exercise any of these rights, please contact us using our email address below.

6. Contact Us & Complaints

If you have any questions about this policy, please contact us at:

Business Name: Mec-Fix Limited

Company Registration No. 17170622

Contact Email: enquiries@mecfix.co.uk

You have the right to lodge a complaint at any time with the Information Commissioner's Office (ICO), the UK data protection regulator (www.ico.org.uk). We would, however, appreciate the chance to resolve any issues with you directly first. [1]

